



## Member Associations Survey 2021

### A. Details of Association

1. Name of Association:

(Chinese): \_\_\_\_\_

(English): \_\_\_\_\_

### B. Members' Information

2. How many members (individuals and associations) are there in your Association?

\_\_\_\_\_ individuals; \_\_\_\_\_ associations  
(\*excluding associate members)

3. Of all the individual members, how many are:

(i)	Males	_____ %
(ii)	Females	_____ %
<b>Total</b>		<b>100%</b>

(\*excluding associate members)

4. Of all the members (individuals), how many are:

(i)	30 years and below	_____ %
(ii)	Between 31 and 50 years old	_____ %
(iii)	51 years and above	_____ %
<b>Total</b>		<b>100%</b>

(\*excluding associate members)

5. Of all the members (individuals), how many are:

(i)	Citizens	_____ %
(ii)	Naturalised Citizens	_____ %
(iii)	Permanent Residents	_____ %
(iv)	Foreigners	_____ %
<b>Total</b>		<b>100%</b>

(\*excluding associate members)

6. Which are the top 4 locations (countries\*) and the respective percentages that foreigner members (individuals) from your Association come from?

1 \_\_\_\_\_ (\_\_\_\_\_ %)

2 \_\_\_\_\_ (\_\_\_\_\_ %)

3 \_\_\_\_\_ (\_\_\_\_\_ %)

4 \_\_\_\_\_ (\_\_\_\_\_ %)

5 Not applicable

\* If from People's Republic of China, please also state province or city. This will help SFCCA tailor programmes for different profiles of the associations' members.

7. Has your Association's membership (individuals) base increased since 2018?

1 Yes [go to question 8]

2 No [go to question 11]

8. How many new members (individuals) have joined your Association since 2018?

\_\_\_\_\_ pax (\*excluding associate members)

9. Of the new members (individuals) who joined your Association since 2018, what is the percentage who are:

(i)	30 years and below	_____ %
(ii)	Between 31 and 50 years old	_____ %
(iii)	51 years and above	_____ %
<b>Total</b>		<b>100%</b>

(\*excluding associate members)

10. Of the new members (individuals) who joined your Association since 2018, what is the percentage who are:

(i)	Citizens	_____ %
(ii)	Naturalised Citizens	_____ %
(iii)	Permanent Residents	_____ %
(iv)	Foreigners	_____ %
<b>Total</b>		<b>100%</b>

(\*excluding associate members)

11. Does your Association accept associate members?

1 Yes [go to question 12]

2 No [go to question 14]

12. Of all the associate members (individuals), how many are:

(i)	Citizens	_____ %
(ii)	Naturalised Citizens	_____ %
(iii)	Permanent Residents	_____ %
(iv)	Foreigners	_____ %
<b>Total</b>		<b>100%</b>

13. Which are the top 4 locations (countries\*) and the respective percentages that foreigner associate members (individuals) from your Association come from?

1 \_\_\_\_\_ (\_\_\_\_\_ %)

2 \_\_\_\_\_ (\_\_\_\_\_ %)

3 \_\_\_\_\_ (\_\_\_\_\_ %)

4 \_\_\_\_\_ (\_\_\_\_\_ %)

5 Not applicable

\* If from People's Republic of China, please also state province or city. This will help SFCCA tailor programmes for different profiles of the associations' members.

14. Of all the members and associate members (individuals), how many are:

(i)	Professionals/ Managers/ Executives/ Technicians	_____ %
(ii)	Rank and File Workers	_____ %
(iii)	Self-employed	_____ %
(iv)	Retirees	_____ %
(v)	Homemakers	_____ %
(vi)	Students	_____ %
<b>Total</b>		<b>100%</b>

### C. Board Members' Information

15. How many board members are there in your Association?

\_\_\_\_\_ pax

16. Of all the board members, how many are:

(i)	Males	_____ %
(ii)	Females	_____ %
<b>Total</b>		<b>100%</b>

17. Of all the board members, how many are:

(i)	30 years and below	_____ %
(ii)	Between 31 and 50 years old	_____ %
(iii)	51 years and above	_____ %
<b>Total</b>		<b>100%</b>

18. Of all the board members, how many are:

(i)	Citizens	_____ %
(ii)	Naturalised Citizens	_____ %
(iii)	Permanent Residents	_____ %
(iv)	Foreigners	_____ %
<b>Total</b>		<b>100%</b>

19. The most commonly used language(s) for board meetings is/are:

**(i) Most commonly used language:**

- 1 Mandarin
- 2 Dialect (please specify):\_\_\_\_\_
- 3 English

**(iii) Third most commonly used language:**

- 1 Mandarin
- 2 Dialect (please specify):\_\_\_\_\_
- 3 English
- 4 Others (please specify):\_\_\_\_\_
- 5 Not applicable

**(ii) Second most commonly used language:**

- 1 Mandarin
- 2 Dialect (please specify):\_\_\_\_\_
- 3 English
- 4 Others (please specify):\_\_\_\_\_
- 5 Not applicable

**D. Digitalisation and Communication**

20. Which of the following types of applications/ software does the Association use?

- 1 Word processing (e.g. Microsoft Word, Google Docs)
- 2 Spreadsheet (e.g. Microsoft Excel, Google Sheets)
- 3 Presentation (e.g. Microsoft PowerPoint, Keynotes)
- 4 Accounting (e.g. ABSS/MYOB, Xero, Sage)
- 5 Email client (e.g. Microsoft Outlook, Gmail, Hotmail)
- 6 Customer relationship management (e.g. Salesforce, HubSpot)
- 7 Video conferencing (e.g. Microsoft Teams, Zoom, Google Meet)
- 8 Others: \_\_\_\_\_

21. Does the Association have a website?
- 1 Yes, our website URL is \_\_\_\_\_
- 2 No
22. Which of the following social media platform(s) does the Association use?
- 1 Facebook – Our Facebook URL is facebook.com/\_\_\_\_\_
- 2 Instagram – Our handle is @\_\_\_\_\_
- 3 Douyin / TikTok – Our handle is @\_\_\_\_\_
- 4 WeChat – Our ID is \_\_\_\_\_
- 5 Others: \_\_\_\_\_
- 6 Not applicable
23. What platforms of communication does your Association use to contact members, and how frequently do you do so?
- |   |   |
|---|---|
| <b>(i) Email:</b>                       | <b>(ii) Letters:</b>                    |
| <input type="checkbox"/> 1 All the time | <input type="checkbox"/> 1 All the time |
| <input type="checkbox"/> 2 Frequently   | <input type="checkbox"/> 2 Frequently   |
| <input type="checkbox"/> 3 Occasionally | <input type="checkbox"/> 3 Occasionally |
| <input type="checkbox"/> 4 Rarely       | <input type="checkbox"/> 4 Rarely       |
| <input type="checkbox"/> 5 Never        | <input type="checkbox"/> 5 Never        |
- 
- |   |   |
|---|---|
| <b>(iii) WhatsApp:</b>                  | <b>(iv) WeChat:</b>                     |
| <input type="checkbox"/> 1 All the time | <input type="checkbox"/> 1 All the time |
| <input type="checkbox"/> 2 Frequently   | <input type="checkbox"/> 2 Frequently   |
| <input type="checkbox"/> 3 Occasionally | <input type="checkbox"/> 3 Occasionally |
| <input type="checkbox"/> 4 Rarely       | <input type="checkbox"/> 4 Rarely       |
| <input type="checkbox"/> 5 Never        | <input type="checkbox"/> 5 Never        |

**(v) Phone Calls:**

- 1 All the time
- 2 Frequently
- 3 Occasionally
- 4 Rarely
- 5 Never

**(vi) Telegram:**

- 1 All the time
- 2 Frequently
- 3 Occasionally
- 4 Rarely
- 5 Never

**(vii) Others: \_\_\_\_\_**

- 1 All the time
- 2 Frequently
- 3 Occasionally
- 4 Rarely
- 5 Never

**(viii) Others: \_\_\_\_\_**

- 1 All the time
- 2 Frequently
- 3 Occasionally
- 4 Rarely
- 5 Never

**E. Youth Committee**

24. Is there a Youth Committee or group in your Association (including associate members)?

- 1 Yes, it was established in the year \_\_\_\_\_ *[go to question 25]*
- 2 No *[go to question 29]*

25. How many members does the Youth Committee have?

\_\_\_\_\_ pax

26. Of all the Youth Committee members, how many are:

(i)	Citizens	_____ %
(ii)	Naturalised Citizens	_____ %
(iii)	Permanent Residents	_____ %
(iv)	Foreigners	_____ %
<b>Total</b>		<b>100%</b>

27. Of all the Youth Committee members, how many are:

(i)	Males	_____ %
(ii)	Females	_____ %
<b>Total</b>		<b>100%</b>

28. Of all the Youth Committee members, how many are:

(i)	30 years and below	_____ %
(ii)	Between 31 and 50 years old	_____ %
(iii)	51 years and above	_____ %
<b>Total</b>		<b>100%</b>

29. If there is no Youth Committee, would the Association be interested to set up one?

1 Yes [go to question 31]

2 No [go to question 30]

30. Why does the Association have no intention of setting up a Youth Committee?

\_\_\_\_\_

[go to Section F question 32]

31. Does the Association require assistance in setting up a Youth Committee?

1 Yes

2 No

## **F. Women's Group**

32. Is there a Women's Group in your Association (including associate members)?

1 Yes, it was established in the year \_\_\_\_\_ [go to question 33]

2 No [go to question 36]

33. How many members does the Women's Group have?

\_\_\_\_\_ pax



34. Of all the Women's Group members, how many are:

(i)	Citizens	_____ %
(ii)	Naturalised Citizens	_____ %
(iii)	Permanent Residents	_____ %
(iv)	Foreigners	_____ %
<b>Total</b>		<b>100%</b>

35. Of all the Women's Group members, how many are:

(i)	30 years and below	_____ %
(ii)	Between 31 and 50 years old	_____ %
(iii)	51 years and above	_____ %
<b>Total</b>		<b>100%</b>

*[go to Section G question 37]*

36. If there is no Women's Group, would the Association be interested to set up one?

1 Yes

2 No

## **G. Association's Staff**

37. How many full-time and part-time staff does the Association hire?

\_\_\_\_\_ full-time staff; \_\_\_\_\_ part-time staff

38. Of all the staff hired by the Association, how many are:

(i)	30 years and below	_____ %
(ii)	Between 31 and 50 years old	_____ %
(iii)	51 years and above	_____ %
<b>Total</b>		<b>100%</b>

## H. Association's Activities and Events

39. What are the types of activities that your Association conducts?

(Please select all that applies by putting a  in the  next to the type of activity and filling in the required details.)

	Activity	Year Started	Frequency W: Weekly M: Monthly Y: Yearly	Number of Members / Participants (Estimated number can be provided if exact figures are not available)			
				Total	Citizens	PRs	Foreigners
<input type="checkbox"/> 1	Local Opera						
<input type="checkbox"/> 2	Dance Troupe						
<input type="checkbox"/> 3	Vocal Classes						
<input type="checkbox"/> 4	Chinese Orchestra						
<input type="checkbox"/> 5	Karaoke						
<input type="checkbox"/> 6	Chinese Writing Classes						
<input type="checkbox"/> 7	Chinese Cultural Classes						
<input type="checkbox"/> 8	Dialect Speaking Classes (Dialect: _____)						
<input type="checkbox"/> 9	Talks/ Seminars						
<input type="checkbox"/> 10	Wushu						
<input type="checkbox"/> 11	Lion/ Dragon Dance Troupe						
<input type="checkbox"/> 12	Local Excursion						
<input type="checkbox"/> 13	Overseas Sightseeing Trips						
<input type="checkbox"/> 14	Members' Ancestral Roots/ Hometown Visits						
<input type="checkbox"/> 15	Volunteering						
<input type="checkbox"/> 16	Sports: _____						

<input type="checkbox"/> 17	Sports: _____						
<input type="checkbox"/> 18	Others: _____						
<input type="checkbox"/> 19	Others: _____						

40. In the past year due to the pandemic, has the Association conducted any virtual or hybrid events?

1 Yes *[go to question 41]*

2 No *[go to question 42]*

41. If yes, please specify:

	<b>Activity Name &amp; Short Introduction</b>	<b>Presentation Method A: Virtual B: Hybrid</b>	<b>Platform (e.g. Facebook, Zoom)</b>	<b>Estimated Number of Participants</b>
a.				
b.				
c.				

42. Are non-members accepted at the Association's activities?

1 Yes

2 No

43. Were the members' ancestral roots/ hometown visits organised by the Association coordinated by any local organisation (i.e. immigrant associations or tour agencies)?
- 1 Yes [*go to question 44*]
- 2 No [*go to question 45*]
44. What is/ are the local organisation(s) (i.e. immigrant associations or tour agencies)? that coordinated the visit?
- \_\_\_\_\_
45. Has the Association organised, held and/or hosted any regional or international clansmen convention(s)?
- 1 Yes, \_\_\_\_\_ times
- 2 No
46. Which of the following has the Association published?
- 1 Newsletters
- 2 Anniversary publications
- 3 Lineage registers
- 4 Others (please specify): \_\_\_\_\_

47. The most commonly used language(s) at the Association's activities is/are:

**(i) Most commonly used language:**

- 1 Mandarin
- 2 Dialect (please specify): \_\_\_\_\_
- 3 English

**(iii) Third most commonly used language:**

- 1 Mandarin
- 2 Dialect (please specify): \_\_\_\_\_
- 3 English
- 4 Others (please specify): \_\_\_\_\_
- 5 Not applicable

**(ii) Second most commonly used language:**

- 1 Mandarin
- 2 Dialect (please specify): \_\_\_\_\_
- 3 English
- 4 Others (please specify): \_\_\_\_\_
- 5 Not applicable

48. Which of the following are celebrated/ commemorated by your Association?

- |  |  |
|--|--|
| <input type="checkbox"/> 1 Chinese New Year (农历新年)     | <input type="checkbox"/> 11 Double Ninth Festival (重阳节)  |
| <input type="checkbox"/> 2 Dragon Boat Festival (端午节)  | <input type="checkbox"/> 12 Singapore's National Day   |
| <input type="checkbox"/> 3 Mid-Autumn Festival (中秋节)   | <input type="checkbox"/> 13 Autumn Festival (秋祭)   |
| <input type="checkbox"/> 4 Winter Solstice (冬至)        | <input type="checkbox"/> 14 Non-local festivals/<br>celebrations (e.g. those of<br>other nationalities/ cultures):<br>_____<br>_____ |
| <input type="checkbox"/> 5 Lantern Festival (元宵节)      |  |
| <input type="checkbox"/> 6 Spring Festival (春祭)        |  |
| <input type="checkbox"/> 7 Tomb Sweeping Day (清明节)     |  |
| <input type="checkbox"/> 8 Ancestor Worship (祭祖仪式)     | <input type="checkbox"/> 15 Others: _____  |
| <input type="checkbox"/> 9 Hungry Ghost Festival (中元节) | Others: _____  |
| <input type="checkbox"/> 10 Qiqiao Festival (乞巧节)      |  |

49. What are the different types of welfare provisions provided by your Association?

1 Medical services

2 Childcare services

3 Mutual-aid group

4 Eldercare services

5 Scholarships/ Bursaries

6 Affiliated school 1 (please state): \_\_\_\_\_

Affiliated school 2 (please state): \_\_\_\_\_

Affiliated school 3 (please state): \_\_\_\_\_

7 Affiliated place of worship (please state): \_\_\_\_\_

8 Others: \_\_\_\_\_

Others: \_\_\_\_\_

## I. Integration Initiatives

50. Please rate on a scale of 1 (Strongly Agree) – 5 (Strongly Disagree), the extent to which the Association agrees or disagrees with the following statements on integration initiatives (inclusive of virtual and hybrid formats).

a. Within my Association, there are opportunities for members (locals and immigrants) to interact with each other.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	2	3	4	5
Strongly Agree				Strongly Disagree

b. My Association organises programmes that provide opportunities for members (local and immigrants) from my Association to interact with non-members who are locals.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	2	3	4	5
Strongly Agree				Strongly Disagree

c. My Association organises programmes that help members understand more about Singapore's local cultures, values, norms, and practices.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	2	3	4	5
Strongly Agree				Strongly Disagree

d. My Association organises programmes that allow members to have a positive mindset towards interacting with people from different backgrounds and cultures in Singapore.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	2	3	4	5
Strongly Agree				Strongly Disagree

e. My Association organises programmes that allow members to contribute to the local community.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1	2	3	4	5
Strongly Agree				Strongly Disagree

51. What type of projects organised by SFCCA would the Association be keen to participate in?  
(Tick all that apply)

- 1 Festivals and celebrations
- 2 Interest-based activities (sports, volunteerism, arts and culture)
- 3 Learning journeys
- 4 Forums, workshops or conferences
- 5 Networking events
- 6 Orientation and induction programme for newcomers to Singapore
- 7 Videos and publications
- 8 Others: \_\_\_\_\_

52. What type of projects would the Association be keen to organise?  
(Tick all that apply)

- 1 Festivals and celebrations
- 2 Interest-based activities (sports, volunteerism, arts and culture)
- 3 Learning journeys
- 4 Forums, workshops or conferences
- 5 Networking events
- 6 Orientation and induction programme for newcomers to Singapore
- 7 Videos and publications
- 8 Others: \_\_\_\_\_



53. What type of support would the Association require to organise integration projects and play a stronger role in local-foreign integration? (Tick all that apply)

- 1 Volunteer management training
- 2 Training programmes to explore integration challenges and facilitate discussions
- 3 Capability building programmes for integration ambassadors and leaders
- 4 Networking events to build connections
- 5 Resources and publications
- 6 Others: \_\_\_\_\_

**J. Feedback for Singapore Federation of Chinese Clan Associations (SFCCA)**

54. Would you be interested to assist or collaborate with SFCCA to create a network for sharing of volunteerism opportunities and a volunteer training framework to manage volunteers?

- 1 Yes
- 2 No
- 3 Others: \_\_\_\_\_

55. What kind of events do you think SFCCA should organise (more of) in the future?

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56. Which participant group do you think SFCCA should focus (more) on in the future? (Tick all that apply)

**Age:**

- 30 years and below       Between 31 and 50 years old       51 years and above

**Citizenship:**

- Citizens                                       Naturalised Citizens
- Permanent Residents                       Foreigners

**Occupation:**

- Professionals/ Managers/ Executives/ Technicians       Rank and File Workers
- Self-employed       Retirees       Homemakers       Students
- Others: \_\_\_\_\_

57. Will your Association/ members be interested to participate in a focus group discussion to discuss further on topics your Association is interested in (e.g. opportunities for integration, support from SFCCA, communication platforms)?

- 1 Yes, What are your interested topics? : \_\_\_\_\_
- 2 No

**THANK YOU FOR PARTICIPATING IN THIS SURVEY.**

Please provide the details of your Association's contact person:

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email: \_\_\_\_\_

Date: \_\_\_\_\_

Organisation Stamp:

*\* I hereby understand and agree that the Singapore Federation of Chinese Clan Associations ("SFCCA") will collect and use the information I provided in this form for the purposes of participating in the survey. By filling in this form, I expressly consent that SFCCA may disclose my information to relevant third parties in order to fulfil these purposes, including receiving of promotional and publicity materials for all SFCCA's events.*

*\*\* I am authorised to collect and submit the above information on behalf of the Association listed above for the purposes of participating in the survey. I declare that the Association is aware of the information the SFCCA holds about it. By filling in this form, I expressly consent that SFCCA may disclose their information to relevant third parties in order to fulfil these purposes, including receiving of promotional and publicity materials for all SFCCA's events.*